

Exceptional service

Right where you need us

Our system of local branch offices sets us apart. Our underwriters and regional managers are just down the road – close to you and your agent – instead of halfway across the country. That means your account receives the outstanding service you deserve. We also offer around-the-clock claim reporting and convenient payment options to make your life easier.

A reputation for excellence

After more than 80 years in the business, we've grown into a super-regional insurance company serving 25 states. Financial strength, unparalleled claims handling and exceptional service – that's General Casualty.



For more information on the Electronic Funds Transfer program, call your local independent General Casualty agent.




General Casualty

One General Drive
Sun Prairie, WI 53596
608.837.4440
800.553.4471
generalcasualty.com

Adv. 419 (7-07)

Electronic Funds Transfer

A better way
to pay your
insurance premiums



**GENERAL
CASUALTY**

Four great reasons to sign up for Electronic Funds Transfer (EFT)

1. Save time

Your premium payments are automatically withdrawn from your checking or savings account – no checks to write or bills to mail.

2. Save money

EFT is free. You will save money on checks and postage each year. There are no service charges.

3. Stay informed

You're notified 20 days before the scheduled withdrawal. We'll tell you the withdrawal amount and date, previous payments, policy start and expiration dates, and any changes you've made to your policy(s).

4. Rest easy

Your payments won't be late or lost in the mail.

Sign up today

To enroll, complete the detachable section of the brochure and return it to us, along with a voided check or savings account deposit slip, and payment for the minimum due to:

General Casualty
CSS EFT
One General Drive
Sun Prairie, WI 53596

Answers when you need them

Find out your billing information and account status 24 hours a day by calling our automated toll-free billing line at 800.553.4471.

EFT Authorization Form

Please save and file this information with your insurance policy(s).

I authorize General Casualty to electronically transfer my insurance premium payments from the checking or savings account indicated on the attached voided check or savings deposit slip. **This authorization will remain in effect until I revoke it in writing.**

I understand that:

- Premium payments are applied on the withdrawal date shown on my EFT notice.
- If my account has nonsufficient funds at the time of the EFT, the transfer will be re-presented once before it is returned to General Casualty for nonsufficient funds (NSFs). If the account continues to have NSFs after the re-present, a penalty charge will be assessed. **If there are two NSFs in one year, EFT will be removed by General Casualty.**
- If my account/policies have been removed from EFT and have cancelled due to non-payment and General Casualty agrees to reinstate coverage, I will be charged a fee for the reinstatement processing. The charge will be included on the next invoice. The reinstatement fee is subject to change without notice.

To change bank information

You may mail a request to change your bank information along with a copy of your new voided check or savings deposit slip to General Casualty or fax your signed request along with a copy of your new bank information to 608.825.0322. Please include your General Casualty account number.

To cancel EFT

You may mail a written request to cancel your EFT to the address in the left column 10 days prior to the withdrawal date or ask your agent for assistance. You may also contact a General Casualty representative by calling 800.553.4471.

EFT Authorization Form

Please detach at perforation and mail to General Casualty.

I authorize General Casualty to electronically transfer my insurance premium payments from the checking or savings account indicated on the attached voided check or savings deposit slip. **This authorization will remain in effect until I revoke it in writing.**

I understand that:

- Premium payments are applied on the withdrawal date shown on my EFT notice.
- If my account has nonsufficient funds at the time of the EFT, the transfer will be re-presented once before it is returned to General Casualty for nonsufficient funds (NSFs). If the account continues to have NSFs after the re-present, a penalty charge will be assessed. **If there are two NSFs in one year, EFT will be removed by General Casualty.**
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Billing account number (if existing)

(found in upper right corner of your billing statement)

Name on the billing account (please print)

Name of your bank or credit union

City _____ State _____ ZIP _____

Routing number _____

Account number _____

Withdraw funds from my:

checking account savings account

Bank account holder's signature and date

(detach at perforation)