

General Casualty in real-time

General Casualty® wants to give our agents the tools they need for their continued success. We offer a variety of real-time features to suit your diverse automation needs.



Real-time offerings

Agents can access information from the General Casualty Web site without leaving their agency management system.

Availability may depend on state and line of business.

For personal and commercial lines policies, real-time transactions include:

- Billing inquiry
- Policy dec inquiry
- Claim inquiry
- Web site login
- Personal lines auto rating bridge (state specific)

Management system vendors include those using IVANS™ Transformation Station, AMS TransactNow® and Stone River™ FSC - ServiceLink™:

- Applied Systems
- AMS
- Stone River – FSC
- XDimensional Technologies
- Hawksoft

Third-party comparative rating systems for real-time rates and bridging of personal lines business include:

- Stone River FSC MI Rater RT
- EZLynx
- Vertafore™ – SilverPlume

Availability may depend on state and line of business.

Download capabilities

General Casualty offers download and initial loads for personal auto, homeowners, boatowners, personal inland marine, commercial BOP and workers' compensation and direct bill commissions.

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| — Agency Software | — Stone River – FSC |
| — Agency Systems | — NASA – North American |
| — AMS Services, Inc. | Software Associates, Inc. |
| — Applied Systems | — SIS – Strategic Insurance |
| — EBIX | Software, Inc. |
| — Hawksoft | — XDimensional Technologies |

Future offerings

We continue to improve and develop Web site, real-time and download services. In the future, look for:

- Business auto download
- BOP bridging from management system
- Real-time what-if rating scenarios for auto
- Online changes for auto and home



Please visit us:

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- by e-mail at GC-AgencySupportDesk.US@us.qbe.com
- at <https://agents.generalcasualty.com> for current agents